

March 20, 2008

Mr. Scott deLuise
Matrix Business Consulting, Inc.
2000 Little Raven St. #6B
Denver, CO 80202

RE: 11908 47th Ave. Ct. Gig Harbor, WA
Fire Insurance Claim

Dear Scott:

On behalf of my partner, Pat McBride we would like to thank you for the work you performed in the settlement of our claim.

This home was very nearly completed when a fireplace fire occurred during burn-in, causing over \$1 million in total damages. The home wasn't quite on the multiple listing services; yet, before the fire, we had numerous buyer inquiries because of its quality location and construction.

Matrix was able to pull together the local resources to prepare, negotiate, and even repair the damages in manner in which the insurance company had no argument. Furthermore, you were able to take the burden of the adjustment off our shoulders so we could pursue what we do best, which is design and build custom homes.

Please use us as a reference for anyone who suffers a loss such as this. It was one of the best decisions we could have made!

Sincerely,

A handwritten signature in black ink, appearing to read 'Dan Ackley', with a large, stylized flourish extending to the right.

Dan Ackley, Managing Member