ROGERS, TOWERS, BAILEY, JONES & GAY

CHARLES D TOWERS, JR JAMES M MCLEAN FRED M RINGEL DAVID M FOSTER C WILLIAM REINEY CLYDE A REESE, JR ALLAN T GEIGER SAMUEL L. LEPRELL G KENNETH NORRIE DOUGLAS A WARD PAUL P SANFORD IRVIN M WEINSTEIN ROBERT T HYDE, JR H JOSEPH O'SHIELDS DONALD C WRIGHT JOSEPH O'SHIELDS DONALD C WRIGHT JOSEPH O'SHIELDS DONALD C WRIGHT JOSEPH O'SHIELDS MICHARL J. DEWBERRY RICHARD B. SCHWALBE WILLIAM H SCHRODER, JR⁺ MICHAEL A. WODRICH ALEXANDAR KRUEGER MEDRICK CECILE EVANS BASS E ALLEN HIEB, JR J KIRBY CHRITTON T R HAINLINE, JR

JEFFREY C. REGAN CHRISTOPHER C HAZELIP SUSAN C. MCDONALD BETSY COX MAHIN ANTHONY A. ANDERSON FRED D FRANKLIN, JR. MARCIA PENMAN PARKER ANDREW KEITH DAW ANNE K BUZBY LEONARDO J. MAIMAN KURT H DUNKLE RICHARD L. MAGUIRE JAMES M. RILEY MARK M. ARNOLD C. DAVIS ELY RICK MONTE REZNICSEK KATHY JACOBS TAYON EMILY G PIERCE GREGORY F. LUNNY WILLIAM A. O'LEARY CLINTON A WRIGHT. III A BARRY GROSSE JOHN R. IBACH BARBARA A PUESTOW CHERYL L. WORMAN A PROFESSIONAL ASSOCIATION ATTORNEYS AT LAW I30I CULF LIFE DRIVE—SUITE 1500 JACKSONVILLE, FLORIDA 32207

> TELEPHONE (904) 398-3911 FAX (904) 396-0663

WM H. ROGERS - 1884-1967 CHARLES D. TOWERS - 1894-1969 CECIL C. BAILEY - 1901-1992 TAYLOR JONES - 1911-1982 J EDWIN GAY - RETIRED

November 29, 1993

TALLAHASSEE OFFICE 106 SOUTH MONROE STREET POST OFFICE BOX 1872 TALLAHASSEE, FLORIDA 32302 (904) 222-7200 FAX (904) 222-7204

FRANK L. JONES

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SPECIAL COUNSEL HOWARD I. KORMAN

(*ADMITTED IN GEORGIA ONLY) WRITER'S DIRECT DIAL NUMBER:

(904) 346-5587

Mr. Scott Davidson Adjusters International 602 Park Point Drive, Suite 206 Golden, Colorado 80401

Dear Scott:

I wanted to write and comment about the excellent relationship that we have had with Adjusters International during their representation of Codec, Inc. and its three corporate subsidiaries as a result of damage sustained during Hurricane Andrew on August 24, 1992.

Initially, I though that I could handle the settlement with the insurance companies; however, as I initiated that process it became very clear that we needed an expert. We interviewed several companies and chose Adjusters International because of its credentials, enthusiasm and energy in trying to reach a reasonable and quick solution to our problem so that reconstruction could begin. I found you and other representative of you company very responsive which to me is extremely important when you are going through this type of situation. The client wants to know where it stands at all times. Furthermore, as I suspected, your dogged pursuit of the carrier resulted in a very favorable settlement to us on both Saga Bay and Saga Lake. Due to the favorable results achieved there may be sufficient monies remaining after reconstruction to bring the mortgage current for the period of time in which the buildings remained empty. This, of course, is the optimum situation.

I would not hesitate to recommend your company to anyone in need of an insurance adjustor. If you ever wish to have a potential client call me, I would be happy to talk directly to them.

Very truly yours,

Jusan C. Mc Donald

Susan C. McDonald