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The Matrix Team,

Please accept my gratitude and thanks for the exemplary job you performed on my insurance claim. Without your help, I doubt that we would have reached a settlement anywhere near what you achieved for us.

Both the experts you retained and the completeness of your documentation were instrumental in providing my insurance company with little room to argue during the process.

Also, your knowledge and interpretation of my rights under the terms of my policy provided hundreds of thousands of dollars of recovery that otherwise may have been lost, while your skilled negotiations afforded me with the flexibility to apply the settlement funds as I chose.

Once again, thank you and don't hesitate to use me *as* a reference.

Sincerely,

Frank Sinton-Iron Horse Inn