



Adirondack Medical Center

at Saranac Lake
P.O. Box 471, Lake Colby Dr.
Saranac Lake, NY 12983
518-891-4141

at Lake Placid
Church Street
Lake Placid, NY 12946
518-523-3311

July 7, 1998

Richard R. Smith, CPPA
Adjusters International
126 Business Park Drive
PO Box 179
Utica, NY 13503-0179

Dear Mr. Smith:

I wish to express my appreciation for the excellent service provided to our hospital by you and the rest of the staff at Adjusters International. Being from a small rural hospital and having limited experience with property loss, your expertise was invaluable. Your help resulted in a fair settlement which was quickly accomplished with virtually no involvement by myself in being a mediator between our facility and insurance company.

I would recommend that other facilities call Adjusters International as soon as possible after suffering a loss based on my own experience with your services. This advice is especially for smaller facilities that may hesitate to use this type of service.

If you do have any smaller health care facilities that are considering using your services and would like to speak with someone about their experience with Adjusters International please feel free to refer them to me.

Sincerely,

Douglas Sarr, RN
Risk Management

C:\WORD\MD\Letter Richard Smith

**Lake Placid
Sports Medicine**
Church Street
Lake Placid, NY 12946
518-523-3311

**Adirondack
Dental Service**
Church Street
Lake Placid, NY 12946
518-523-1122

**Placid Memorial
Health Center**
Church Street
Lake Placid, NY 12946
518-523-1717

**Ausable Valley
Health Center**
1919 Rt. 22
Keeseville, NY 12944
518-834-9000

**Mountain
Health Center**
P.O. Box 205
Keene, NY 12942
518-576-9771

**Tupper Lake
Health Center**
P.O. Box 601
Tupper Lake, NY 12986
518-359-7000