Mon Desir

4615 Hamrick Road Central Point, OR 97502 (408) 483-7130

August 8, 2011

The Greenspan Company/Adjusters International 400 Oyster Point Boulevard, Suite 519 South San Francisco, CA 94080

Thank you for the tremendous job on our insurance claim. Lisa and I own a historic restaurant in Central Point Oregon. It suffered a really bad fire that caused a lot of lot of structural and interior damage. The building was down to the ground. While the memories of the 100-year-old Mon Desir historic restaurant that fed so many, hosted innumerable dignitaries, weddings, rehearsal dinners and special parties is gone your efforts to make the insurance company pay what it owed is not forgotten.

The insurance company said that because the restaurant was vacant it would not pay under the policy. We knew we had a fight on our hands that we were not capable of prevailing and realized that there were going to be numerous issues. I am glad we hired your services. You dealt with them very well. You got us the best result and your effort to negotiate the vacancy penalty down to zero was excellent. You even negotiated with our bank which was very happy with your efforts.

You got us more than what we could have ever gotten from the insurance company. The fees – a bargain in terms of the result. Thanks for your hard work. We will happily recommend you and your firm anytime. Please feel free to utilize us as a reference for future clients.

Sincerely,

Edic Sliva

Owner & President