

Fred Garrison
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August 22, 2016

The Greenspan Company/Adjusters International
455 University Avenue, Suite 350
Sacramento, CA 95825

Dear Eric Metz,

I'd like to say thanks to you and everyone else at The Greenspan Company/Adjusters International for helping me through this difficult time.

On September 11, 2015, The Butte Wild Fire destroyed my home, personal property and hundreds of other homes in my town, Mountain Ranch, CA. Since many other Butte Wild Fire victims retained your company to help them with the adjustment of their claim, and after hearing the good your company was doing, I decided I needed your help, too.

When I met Gregg Clifford, I knew your company was above the rest. I could tell by the manner in which Gregg represented your company, I'd get a level of advocacy and professionalism that no other company could provide.

Sarah Vaughn, your inventory specialist, worked diligently to capture all of my damaged personal property, which was an incredible task due to the amount of items I had accumulated throughout my lifetime. Sarah kept me moving forward and always kept me informed. Without this help, there's no way I could have captured the items that made up my claim. Sarah represents your company well.

Again, please extend my thanks to everyone at The Greenspan Company/Adjusters International for the help they provided me. The great customer service and professional claims advocacy I received helped keep me going through a very difficult time. I'd recommend your company to anyone in the same situation.

Sincerely,


Fred Garrison